

# Superbvilla.co.uk Reservation Form

Reservation enquiries can be made by telephone, e-mail or post.

Your reservation will be held for 7 days to allow for the deposit and booking form to arrive.

Please enter your details below

Lead Name	
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Address	
Post code / Zip Code	

Daytime telephone Number
Evening telephone Number
Mobile telephone Number
e-mail address

## Details of party

	Title	First Name	Last Name	Age (if under 21)
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				

# Superbvilla.co.uk

## Accommodation Dates Required

(see Villa Rates page of weekly rates)

Arrival Date (day/month/year)	
Departure Date (day/month/year)	
Cost of Villa Rental per week	

## Special Services Required

please enter total £/\$

Pool heating at £90/\$180 per week	
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Additional mid stay clean at £65/\$130	
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£150/\$300 per week deposit (non-refundable) required with reservation.

Balance of payment to be made 8 weeks prior to arrival date.

Security deposit £150/\$300 per week credit card deposit to be left with the Property Management Company when registering within 48 hours of arrival.

I accept the booking terms and conditions on behalf of all members of the party and confirm that I am authorised to make this declaration.

Name :	Signature :	Date :

All cheques to be made payable to Laura Marsh.

Contact Details – Laura Marsh  
Oak House Farm, Thorpe Road,  
Clacton on Sea, Essex, CO16 9SA.

Tel : from the UK 01255 861050  
Tel : outside the UK ++ 44 1255 861050  
Mobile : from the UK 07738 395740  
Mobile : from outside the UK ++ 44 07738 395740

e-mail : [laura@superbvilla.co.uk](mailto:laura@superbvilla.co.uk)  
web site : [www.superbvilla.co.uk](http://www.superbvilla.co.uk)

## Terms and Conditions for booking with [www.Superbvilla.co.uk](http://www.Superbvilla.co.uk)

The **signing of the Reservations Form** and paying the deposit by the party leader confirms the acceptance of the terms and conditions set out and shall be binding on the person(s) booking and intending to occupy the premises.

- No parties of guests who are all under the age of 21 will be accepted.
- No pets accepted.

For the comfort of all guests the villa is NON-SMOKING. If the management find there has been smoking then there is likely to be an additional cleaning cost, which is deducted from your deposit.

- The villa is registered with the State Authorities and is in full compliance with all relevant legislation.
- If you want to book this fantastic luxury villa, please complete the [Booking Form](#) above. Sign and post back to the address shown at the bottom of the form.

### **General**

The villa is available for occupancy from 1600 hours local time on the day of arrival.

Departure time is 11:00. This may be extended by prior agreement.

All patio doors are fitted with child safety alarms. Fire alarms are fitted around the villa. Tampering with alarms will result in a deduction of £35/\$50 from your security bond, and is an offense.

All telephone calls are free.

All bed linen and towels are provided for your needs.

### **Payment Details**

A deposit of £150/\$300 with your completed reservation Form is required to confirm the booking. A receipt and confirmation of your booking will be sent to you when the cheque has been cleared.

Payment of the balance is due 8 weeks prior to your arrival date.

An additional £250/\$500 security bond is payable at the time you collect the key from the Management Company which is 2/3 miles from the property. This can be effected by way of a credit card imprint or by leaving a cheque. If the office is closed the key will be left in a security box and payment of the security bond must be made within 48 hours at the office.

## **Security/Breakages Bond**

The loss of the door key will result in a charge of £250/\$500 from your security bond, as all exterior door locks will need to be changed and as a result will cost the home owner money. You will be provided with one key for the villa. In the event that you lock yourself out, you are to phone the Management Company immediately and they will allow you re-entry into the villa. However, you will incur a small charge for their services depending on the call out time (£15/\$30 in office hours and £65/\$130 out of office hours). You are held responsible for any damage or breakages that may be caused to the property, its contents and for any items in the inventory during your stay. All damages and faults caused or found at the home must be reported to the Property Management Company at the earliest opportunity. Damages may include additional cleaning costs for serious spills, stains etc, and will be deducted from your security deposit. We reserve the right to retain the security deposit (in part or full) to cover breakages, damage or non-return of the key. Receipt for repairs/replacements will be provided in the unlikely event that such retention of the security bond is required. The deposit is refunded subject to any stoppages which will be assessed after your final stay, and will be returned within 30 days of your return date. We reserve the right to pursue a quest for recompense for any and all damages caused which may exceed the value of the security bond within 14 days of being served notice of this.

Florida has a sub-tropical climate and care must be taken with food that is left uncovered. Apart from spoiling and contaminating, food left uncovered can attract insects very quickly. Any added costs for pest control services incurred from lack of care in this respect may be passed to you. Please also make sure that all doors and windows are fully shut at all time, as this helps the internal space cool via the air conditioning and reduces build up of mildew and bugs.

## **Cancellation**

In the event that you need to cancel the following conditions will apply: 12 weeks or more prior to arrival date - a full refund of deposit, 8-12 weeks prior to arrival date: full loss of deposit, less than 8 weeks prior to arrival - 100% of the total cost.

Please ensure you have travel insurance to cover your losses if cancellation is due to an insured event beyond your control resulting in financial loss.

## **Liability**

We, nor our Management Company accept liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused as a result of use of the pool, spa and/or villa. It is your responsibility to ensure that children are always supervised properly in and around the pool, spa and villa.

## **Force Majeure**

We, nor our Management Company will accept no responsibility, or be held liable in respect of damage or change caused by force majeure, e.g. industrial action, floods, closure of airports, terrorist attacks, weather conditions or other events beyond our control.

## **Complaints or Dissatisfaction**

In the unlikely event of a complaint during your stay please contact the Management Company immediately. If the matter cannot be resolved you should contact us either by telephone or in writing, within 14 days of the end of your rental period.